



## Pets make your family whole. Cover them with Pet Insurance.

Help cover the costs of vet visits, accidents, illness and more.

No matter what unpredictable antics your furry family member gets into, your family isn't complete without them. With MetLife Pet Insurance,<sup>1</sup> you can feel confident that their health and your wallet are protected if you're faced with an unexpected trip to the vet.

### Why choose MetLife Pet Insurance<sup>1</sup>:

- Flexible coverage with up to 100% reimbursement<sup>2</sup> and freedom to visit any U.S. licensed vet
- Available optional Preventive Care coverage<sup>3</sup>
- 24/7 access to Telehealth Concierge Services<sup>4</sup>
- Access to discounts and offers on pet care<sup>4</sup>
- MetLife Pet mobile app to submit and track claims and manage your pet's health and wellness

### Benefits of downloading the MetLife Pet mobile app:

- Manage pet insurance and your pet's health records
- Access to live 24/7 Telehealth Concierge Services<sup>4</sup> and personalized articles
- Find nearby pet services

**Now is the time to insure the whole family — even its furry members.**

To get a quote or enroll, visit [www.metlife.com/getpetquote](http://www.metlife.com/getpetquote) or call 1-800-GET-MET8.

Or, scan the QR code with your smartphone camera to get started.



### What's covered?<sup>5</sup>

- accidental injuries
- illnesses
- exam fees
- surgeries
- medications
- ultrasounds
- hospital stays
- X-rays and diagnostic tests

### Coverage<sup>5</sup> also includes

- hip dysplasia
- hereditary conditions
- congenital conditions
- chronic conditions
- alternative therapies
- holistic care
- and much more!

## Pet Insurance

Pet Insurance can help reimburse you for covered unexpected veterinary expenses for your pet.

### How does MetLife Pet Insurance<sup>1</sup> work?



Select and enroll in the coverage that's best for you and your pet



Download our mobile app



Take your pet to the vet



Pay the bill and send it with your claim documents to us via our mobile app, online portal, email, fax or mail



Receive reimbursement<sup>2</sup> by check or direct deposit if the claim expense is covered under the policy

### Did you know?

- **1 in 3** pets need emergency veterinary treatment each year<sup>6</sup>
- **\$800 - \$1,500** is the average cost of an emergency vet visit for a dog<sup>7</sup>
- **56%** of pet parents reported being unable to afford emergency care for their pets<sup>8</sup>
- **Pre-existing conditions may not be covered** – now is the time to insure your furry family members

To get a quote or enroll, visit [www.metlife.com/getpetquote](http://www.metlife.com/getpetquote) or call **1-800-GET-MET8**.

Or, scan the QR code with your smartphone camera to get started.



1. Pet Insurance offered by MetLife Pet Insurance Solutions LLC is underwritten by Independence American Insurance Company ("IAIC"), a Delaware insurance company, headquartered at 485 Madison Avenue, NY, NY 10022, and Metropolitan General Insurance Company ("MetGen"), a Rhode Island insurance company, headquartered at 700 Quaker Lane, Warwick, RI 02886, in those states where MetGen's policies are available. MetLife Pet Insurance Solutions LLC is the policy administrator authorized by IAIC and MetGen to offer and administer pet insurance policies. MetLife Pet Insurance Solutions LLC was previously known as PetFirst Healthcare, LLC and in some states continues to operate under that name pending approval of its application for a name change. The entity may operate under an alternate, assumed, and/or fictitious name in certain jurisdictions as approved, including MetLife Pet Insurance Services LLC (New York and Minnesota), MetLife Pet Insurance Solutions Agency LLC (Illinois), and such other alternate, assumed, or fictitious names approved by certain jurisdictions.
2. Reimbursement options include: 70%, 80%, 90% and 100%. In addition, there is also a 50% option for MetGen underwritten policies only and a 65% option for IAIC underwritten policies only.
3. Can be purchased at an additional cost. For IAIC underwritten policies, optional Preventive Care coverage is based on a Schedule of Benefits. For MetGen underwritten policies, optional Preventive Care coverage is included in the annual limit.
4. May not be available in all states.
5. Provided all terms of the policy are met. Application is subject to underwriting review and approval. Like most insurance policies, insurance policies issued by IAIC and MetGen contain certain deductibles, co-insurance, exclusions, exceptions, reductions, limitations, and terms for keeping them in force. For costs, complete details of coverage and exclusions, and a listing of approved states, please contact MetLife Pet Insurance Solutions LLC.
6. American Pet Products Association "National Pet Owners Survey", 2017-2018.
7. Rover "The Cost of Owning a Dog", 2020.
8. Access to Veterinary Care Coalition "Access to Veterinary Care", 2018.

